

MEO SUDOESTE 2019

REGULATION

GENERAL CONDITIONS

Purchasing tickets for the festival assumes acceptance of the following conditions:

- The ticket holder is obliged to exchange the ticket for a wristband at the official ticket offices in the event venue, and its use is permanent throughout the festival. The wristband is compulsory, personal and non-transferable. Placed by the organization and adjusted to the wrist, and the carriers must ensure the good condition of the same, otherwise might lose their rights of access to the site and the camping;
- If the Festival date is changed for any reason, this ticket will be valid for the definitive date;
- The daily ticket holder will lose his rights when leaving the venue;
- There will be no exchanges or returns of tickets and wristbands after they are placed on the wrist;
- Once purchased, the ticket will only be exchanged or refunded in case of cancellation of the event. It is considered canceled when there is a suspension of more than half of the scheduled concerts. In this case, the organization may make a refund within a period not exceeding thirty days from the date of the public notice of cancellation. Unfavorable weather conditions, natural disasters, closure of Portuguese airspace or other causes of force majeure not attributable to the organization do not entitle to reimbursement of the ticket value.
- The times and the poster are subject to change without notice, there will be no refund of the importance of the tickets if there is an interruption of the event and / or a replacement of the program or activity at the festival, resulting from the occurrence of an extraordinary situation or unpredictable and outside the organizers' will;
- The organization does not guarantee the authenticity of tickets that have not been purchased at the official points of sale. Resale of tickets is not allowed. The organization of the festival assumes no responsibility in case of lost or stolen tickets.
- During the festival, pet animals will not be allowed to enter the festival grounds, except in accordance with Decreto de Lei No. 118/1999, of April 14, which establishes the right of accessibility for the visually impaired, accompanied by guide dogs;

- The personal data of a companion must be provided with the consent of the person in question, previously informed of the privacy policy for data processing that appears in the following clause:
- The bearer of the entry recognizes that it may appear in images collected by different media and press inside the enclosure for its later diffusion, informative, promotional, authorizing the use of the those images, under the responsibility of each medium.
- The possession of the ticket does not recognize the right of the bearer or third parties to use the same or its content for advertising, marketing or promotional purposes (including contests, giveaways and/or sweepstakes) associated with the ticket holder or third parties. Failure to comply with this point will oblige the advertiser and/or the unauthorized user to provide an effective penalty equivalent to one thousand times the price of the ticket (s), without prejudice to subsequent claims for general damages.
- All image rights and intellectual property rights are reserved. Any filming, recording or reproduction within the premises is prohibited, unless otherwise stated by the organization. The use of cameras and / or filming not authorized by the organization shall also be prohibited;
- In case of doubts, there are information points at the entrance and inside the enclosure, and complaint books are available on the festival grounds.

FORBIDDEN OBJECTS

It is not allowed to enter with objects that may be considered dangerous by the organization or that are prohibited by the present regulation, and their carriers will be invited to leave them at the entrance of the festival venue and camping. Upon entering the venue the public may be subject to registration, under the law. All persons may be subject to inspection, and their belongings may be removed if they are not authorized.

VENUE:

- Food and drinks
- Bottles, cans, and glass or plastic cups
- Non accredited professional cameras
- Explosive and pyrotechnic material
- Pets (except guide dogs)
- Helmets
- Weapons or objects that can be used as such
- Selfie sticks and similar
- Perfume and nail varnish
- Lanterns and lasers
- Umbrellas

CAMPING:

- Glass (bottles, food packages, etc)
- Camping stoves (if not the certified type)*
- Weapons or objects that can be used as such
- Pets (except guide dogs)

*In order to guarantee everyone's safety, certified camping stoves, though allowed in the camping site, can only be used on the walking paths

AGE RESTRICTIONS

- Children up to and including 6 years old cannot enter the festival.
- From 6 years old, children can enter the festival as long as they are accompanied by their parents or guardians. The tutors should have with them the documentation that identifies them as such.
- The organization informs that the current legislation expressly prohibits the sale of alcohol to under 18 years old .
- Failure to comply with the above requirements is grounds for expulsion from the venue and does not entitle you to reimbursement of the amount paid.